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Pacific Gas and Electric Company*

**UNITED STATES BANKRUPTCY COURT
CENTRAL DISTRICT OF CALIFORNIA
NORTHERN DIVISION**

In re

HVI Cat Canyon,

Debtor and
Debtor-in-Possession.

Case No.: 9:19-bk-11573-MB

Chapter 11

**DECLARATION OF CASSAUNDRA
GARDNER IN SUPPORT OF PACIFIC GAS
AND ELECTRIC COMPANY'S
OBJECTION TO MOTION OF DEBTOR
PURSUANT TO 11 U.S.C. §§ 105(A) AND
366 REQUESTING ENTRY OF AN ORDER
(I) APPROVING DEBTOR'S PROPOSED
FORM OF ADEQUATE ASSURANCE OF
PAYMENT TO UTILITY PROVIDERS
AND, (II) PROHIBITING UTILITY
PROVIDERS FROM ALTERING,
REFUSING, OR DISCONTINUING
UTILITY SERVICE**

Date: October 3, 2019
Time: 10:00 a.m.
Courtroom: 201
United States Bankruptcy Court
Central District of California
1415 State Street
Santa Barbara, CA 93101
Judge: Hon. Martin R. Barash

1 I, Cassaundra Gardner, declare and state as follows:

2 1. I have personal knowledge of the facts stated in this declaration and, if called upon
3 as a witness, I could and would competently testify to the facts stated in this declaration.

4 2. I am employed by Pacific Gas and Electric Company ("PG&E") as a Credit
5 Operations Manager and submit this declaration in support of *Pacific Gas and Electric*
6 *Company's Objection to Motion of Debtor Pursuant to 11 U.S.C. §§ 105(A) and 366 Requesting*
7 *Entry of an Order (I) Approving Debtor's Proposed Form of Adequate Assurance of Payment to*
8 *Utility Providers and, (II) Prohibiting Utility Providers From Altering, Refusing, or*
9 *Discontinuing Utility Service* [Docket No. 125] (the "Objection").

10 3. In my capacity as a Credit Manager, I am responsible for credit and risk
11 management in connection with customer accounts. Accounts of customers in bankruptcy
12 proceedings are also part of my responsibility. I am responsible for protecting the financial
13 integrity of the company and ensuring mitigation of risks through proper securitization of
14 accounts.

15 4. The California Public Utilities Commission has authorized PG&E to require
16 nonresidential customers that are not "Small Business Customers" to provide a security deposit
17 equal to twice the maximum monthly bill as estimated by PG&E. This "Electric Rule Number 7,
18 Deposits," which the California Public Utilities Commission approved under PG&E's applicable
19 tariff (the "Tariff") is attached hereto as **Exhibit "A."**

20 5. HVI Cat Canyon (the "Debtor") has been a customer of PG&E since August 2017.
21 The Debtor paid to PG&E a security deposit of \$569,744 (the "Prepetition Deposit") prior to July
22 25, 2019 (the "Petition Date"), in or about November 2017, in the ordinary course of business.

23 6. PG&E provides electricity services to the Debtor through separate infrastructure
24 and bills the Debtor for electricity services based on meters that measure output to the Debtor.
25 PG&E aggregates the total monthly charges for electricity services to each of the Debtor's
26 locations and bills the Debtor under one account, which PG&E identifies as Account No.
27 xxxxxxxx272-1 (the "Account").
28

1 7. As of July 24, 2019, the total balance due and owing for the Account was
2 \$970,852.56 (the "Prepetition Balance").

3 8. On August 6, 2019, PG&E applied the Prepetition Deposit against the Prepetition
4 Balance. After application of the Prepetition Deposit, the total amount of PG&E's prepetition
5 claim against the Debtor is \$382,422.34. PG&E has provided, and continues to provide, to the
6 Debtor electricity services from and after the Petition Date.

7 9. The Debtor and PG&E, by and through their respective attorneys, commenced
8 settlement negotiations prior to the filing of the Objection and continue to negotiate adequate
9 assurance and resolution of the Objection.

10 10. The highest monthly amount the Debtor has incurred on account of electricity
11 services during the preceding twelve months was \$290,946, which was billed on May 24, 2019.
12 A copy of the May 24, 2019 Energy Statement issued by PG&E to the Debtor is attached hereto
13 as **Exhibit "B."**

14 11. The Debtor's monthly charges for electricity services varies widely. Over the last
15 twelve months, the Debtor's average monthly bill for electricity services from PG&E has been
16 approximately \$173,000.

17 12. PG&E typically bills its customers in arrears for electricity services. Thus, for a
18 given account, PG&E may have provided approximately sixty to seventy-five days of unbilled
19 electric services before PG&E could exercise its remedies against a customer for non-payment of
20 previously rendered utility services. In some instances, PG&E will have provided as much as
21 twenty-eight to thirty-two days of service to a customer before a bill is issued for charges billed in
22 arrears. In other instances, PG&E bills in arrears within a week or less of the statement date of
23 billing statement. Once PG&E issues a billing statement, a customer's payment in full is due
24 within fifteen days after the bill is transmitted by mail or through electronic presentment to the
25 customer. Thereafter, if a customer has not made any payment, PG&E will mail the customer a
26 notice that service may be terminated for nonpayment in seven days. If that customer has not
27 made any payment within twenty-two days of the statement date, PG&E will telephone that
28 customer to give twenty-four hours' notice to pay before sending an employee or agent to the

1 customer's premises to terminate service. A copy of "Electric Rule Number 8, Notices," and
2 "Electric Rule Number 11, Discontinuance and Restoration of Service," which the California
3 Public Utilities Commission approved under the Tariff is attached hereto as **Exhibit "C."**

4 13. If the Debtor defaults postpetition on its ordinary course obligations to PG&E,
5 PG&E may already have provided as much as sixty to seventy-five days of service to the Debtor
6 for which PG&E will not have received any payment. Based on the Debtor's average monthly
7 cost of electric services PG&E provides, this could be the equivalent of \$432,500.

8 14. On January 29, 2019, PG&E filed for chapter 11 bankruptcy protection in the
9 United States Bankruptcy Court for the Northern District of California. As a debtor in possession
10 itself, PG&E's must obtain adequate assurance to protect itself and parties in interest in its own
11 bankruptcy case.

12 15. The Debtor's case has been pending for more than sixty days and yet the Debtor
13 has neither obtained a final order on the use of cash collateral nor any authority to obtain
14 postpetition credit or financing. Thus, PG&E is concerned that it is unreasonably exposed to
15 postpetition losses from providing electricity services to the Debtor without enough adequate
16 assurance.

17 I declare under penalty of perjury under the laws of the United States of America that the
18 foregoing is true and correct and that this declaration was executed on September 30, 2019, in
19 Stockton, California.

20
21 Dated: September 30, 2019

By: 

Cassaundra Gardner

EXHIBIT “A”



**Pacific Gas and
Electric Company®**

U 39

San Francisco, California

Cancelling Revised
Revised

Cal. P.U.C. Sheet No. 34200-E
Cal. P.U.C. Sheet No. 29722-E

**ELECTRIC RULE NO. 7
DEPOSITS**

Sheet 1

A. AMOUNT OF DEPOSIT

1. ESTABLISHMENT OF CREDIT

- a. Residential accounts: The amount of deposit required to establish credit shall be twice the average monthly bill as estimated by PG&E.
- b. Nonresidential accounts: The amount of deposit required to establish credit for a nonresidential customer who is not a Small Business Customer, as defined in Rule 1, may be twice the maximum monthly bill as estimated by PG&E. The amount of deposit required to establish credit for a Small Business Customer account may be twice the average monthly bill as estimated by PG&E.
- c. Residential and nonresidential accounts: The amount of deposit taken to establish credit may be subject to adjustment upon request by the customer or upon review by PG&E.

2. REESTABLISHMENT OF CREDIT

The amount of deposit required to reestablish credit for residential and nonresidential Small Business Customer accounts, following disconnection for non-payment, as defined in Rule 1, shall be twice the average monthly bill as determined by PG&E. The amount of deposit required to reestablish credit for all other nonresidential accounts may be twice the maximum bill as determined by PG&E.

(T)
(T)

At the discretion of the Utility a CARE/FERA customer may be allowed to amortize payment of credit deposits for up to six months, as prescribed in D.14-06-036.

(N)
I
(N)

B. RETURN OF DEPOSIT

1. PG&E may refund a customer's deposit by draft or by applying the deposit to the customer's account and the customer will be so advised. If the customer establishes service at a new location, PG&E may retain the deposit for such new account, subject to the conditions of Sections B.3 and B.4 following.
2. Upon discontinuance of service, PG&E will refund the customer's deposit or the balance thereof which is in excess of unpaid bills for service furnished by PG&E.
3. When the customer's credit is otherwise established in accordance with Rule 6, PG&E will refund the deposit either upon the customer's request for return of the deposit or upon review by PG&E.

(Continued)

Advice 4452-E
Decision 14-06-036

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Date Filed	July 2, 2014
Effective	July 2, 2014
Resolution	



**Pacific Gas and
Electric Company®**

U 39

San Francisco, California

Cancelling Revised
Revised

Cal. P.U.C. Sheet No. 40913-E
Cal. P.U.C. Sheet No. 27800-E

**ELECTRIC RULE NO. 7
DEPOSITS**

Sheet 2

B. RETURN OF DEPOSIT (Cont'd.)

4. PG&E will review the customer's account at the end of the first twelve months that the deposit is held and each month thereafter. After the customer has had not more than two past due bills, as defined in Rule 11.C. (residential) and Rule 11.D. (non-residential), during the twelve months prior to any such review, or has not had service temporarily or permanently discontinued for nonpayment of bills during such period, the deposit will be refunded in accordance with B.1., above, provided the customer's credit would, thereafter, be otherwise established under Rule 6.
5. Deposits cannot be used to offset past due bills to avoid or delay discontinuance of service.

C. INTEREST ON DEPOSIT

1. PG&E will pay interest on deposits, except as provided below, calculated on a daily basis, and compounded at the end of each calendar month, from the date fully paid to the date of refund by check or credit to the customer's account. The interest rate applicable in each calendar month may vary and shall be equal to the interest rate on commercial paper (prime, 3 months) for the previous month as reported in the Federal Reserve Statistical Release, H.15, or its successor publication; except that when a refund is made within the first fifteen days of a calendar month the interest rate applicable in the previous month shall be applied for the elapsed portion of the month in which the refund is made. (T)
2. No interest will be paid if service is temporarily or permanently discontinued for nonpayment of bills.

Advice 5127-E
Decision

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Date Filed August 18, 2017
Effective October 24, 2017
Resolution

EXHIBIT “B”



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Service For:

HVI CAT CANYON INC
Please see details page.

Questions about your bill?

Business Specialist available:
Mon-Fri: 7am to 6pm
1-800-468-4743
www.pge.com/MyEnergy

Ways To Pay

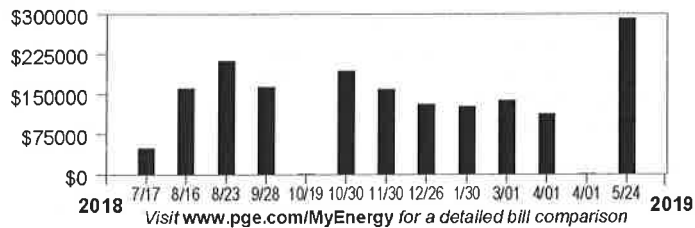
www.pge.com/waystopay

Your Account Summary

Amount Due on Previous Statement	\$541,439.95
Payment(s) Received Since Last Statement	-212,724.00
Previous Unpaid Balance	\$328,715.95
Current Electric Charges	\$290,946.15

Total Amount Due by 06/10/2019	\$619,662.10
---------------------------------------	---------------------

Electric Monthly Billing History



Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99903331307272100290946150061966210



Account Number:	Due Date:	Total Amount Due:
272-1	06/10/2019	\$619,662.10

Amount Enclosed:

\$

HVI CAT CANYON INC
1700 SINTON RD
SANTA MARIA, CA 93458-9708

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000****TTY 7-1-1**

Servicio al Cliente en Español (Spanish) 1-800-660-6789
 華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
 Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Demand charge: Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

Time-of-use electric prices are higher on weekday afternoons and lower at other times of the day. The price you pay also changes by season. Prices are higher in the summer and lower in the winter.

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Generation	\$170,460.29
Transmission	33,560.09
Distribution	50,486.03
Electric Public Purpose Programs	23,765.86
Nuclear Decommissioning	1,313.20
DWR Bond Charge	10,221.66
Competition Transition Charges (CTC)	1,687.68
Energy Cost Recovery Amount	-1,158.31
Taxes and Other	609.65
Total Electric Charges	\$290,946.15

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2019 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account Number: 272-1

Change my mailing address to: _____

City _____ State _____ ZIP code _____
 Primary Phone # _____ Primary Email _____

Ways To Pay

- **Online via web or mobile at www.pge.com/waystopay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 800-743-5000. Please bring a copy of your bill with you.

**ENERGY STATEMENT**www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Summary of your energy related services

	Meter Number	Usage	Amount
Service For: SW SE NW 36 27 20			
Service Agreement ID: 3339332729			
Electric Charges	1009409971	59,641.800000 kWh	\$7,832.20
Total			\$7,832.20
Service For: ZACA CYN RD			
Service Agreement ID: 3337870415			
Electric Charges	1010078596	1,920,638.400000	\$136,174.85
Total			\$136,174.85
Service For: CASMALIA RD			
Service Agreement ID: 3339324533			
Electric Charges	1010077261	72,005.100000 kWh	\$13,041.87
Total			\$13,041.87
Service For: 5235 BLACK RD STE A			
Service Agreement ID: 3332130164			
Electric Charges	1010129415	7.000000 kWh	\$23.10
Total			\$23.10
Service For: FIGUEROA MT RD			
Service Agreement ID: 3331332249			
Electric Charges	1010419569	1,690.000000 kWh	\$419.95
Total			\$419.95
Service For: N/O BATTLES RD &			
Service Agreement ID: 3332971556			
Electric Charges	1004527332	0.000000 kWh	\$280.58
Total			\$280.58
Service For: DOMINION SANTA MARIA			
Service Agreement ID: 3339034045			
Electric Charges	1010026620	0.000000 kWh	\$280.58
Total			\$280.58
Service For: DOMINION SANTA MARIA			
Service Agreement ID: 3331212900			
Electric Charges	1010106142	119.020000 kWh	\$311.06
Total			\$311.06
Service For: DOMINION RD			
Service Agreement ID: 3334284081			
Electric Charges	1010055785	2,602.300000 kWh	\$669.48
Total			\$669.48
Service For: W/SIDE PALMER 1.2 MI			
Service Agreement ID: 3339636190			
Electric Charges	1010238044	4,319.860000 kWh	\$1,241.96
Total			\$1,241.96
Service For: 1/2M W/7100 GRACIOSA RD			

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Summary of your energy related services (continued)

	Meter Number	Usage	Amount
Service Agreement ID: 3330139228			
Electric Charges	1010106148	1,164.560000 kWh	\$627.51
Total			\$627.51
Service For: 1.25MI W/BLACK RD &			
Service Agreement ID: 3339370781			
Electric Charges	5000140795	653.233000 kWh	\$773.31
Total			\$773.31
Service For: PALMER RD AT CAT CYN			
Service Agreement ID: 3332247397			
Electric Charges	1010238150	5,170.800000 kWh	\$2,464.59
Total			\$2,464.59
Service For: TELEPHONE RD			
Service Agreement ID: 3335062973			
Electric Charges	1010238148	4,991.700000 kWh	\$903.34
Total			\$903.34
Service For: BRADLEY LEASE 1.25 MI			
Service Agreement ID: 3335227748 3 & 5 ISLAND & PAYNE PRIMARY			
Electric Charges	1010001520	49,811.000000 kWh	\$7,335.65
Total			\$7,335.65
Service For: 7320 PALMER RD			
Service Agreement ID: 3337376981			
Electric Charges	1010034080	129,199.800000 kWh	\$17,706.41
Total			\$17,706.41
Service For: 6605 PALMER ROAD			
Service Agreement ID: 3334995210			
Electric Charges	1010261129	34,881.200000 kWh	\$6,674.40
Total			\$6,674.40
Service For: 1580 E BATTLES RD			
Service Agreement ID: 3330461588			
Electric Charges	1009999502	1,743.826500 kWh	\$556.15
Total			\$556.15
Service For: 2 1/2 MI S/CAT CYN RD			
Service Agreement ID: 3336241047			
Electric Charges	1010107829	5,550.820000 kWh	\$1,141.29
Total			\$1,141.29
Service For: 1.5 MI E/END OF			
Service Agreement ID: 3339701896			
Electric Charges	1010432204	310,651.548000 kWh	\$42,931.21
Total			\$42,931.21
Service For: 4000 HWY 101 S			
Service Agreement ID: 3332898773			
Electric Charges	1010238152	340,231.200000 kWh	\$45,261.52
Total			\$45,261.52



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Summary of your energy related services (continued)

	Meter Number	Usage	Amount
Service For: 2617 E CLARK AVE			
Service Agreement ID: 3332921368			
Electric Charges	1010077259	16,659.000000 kWh	\$4,102.61
Total			\$4,102.61
Service For: 2301 E CLARK AVE			
Service Agreement ID: 3333234422			
Electric Charges	1008680919	758.555000 kWh	\$192.53
Total			\$192.53



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: SW SE NW 36 27 20

Service Agreement ID: 3339332729

Rate Schedule: E19T Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Demand	86.400000 kW @ \$9.40000	812.16
Energy Charges		
Part Peak	11,782.800000 kWh @ \$0.10078	1,187.47
Off Peak	19,126.800000 kWh @ \$0.08645	1,653.51
Energy Commission Tax		9.27

Total Electric Charges **\$3,809.60**

Service Information

Meter #	1009409971
Total Usage	30,909.600000 kWh
Serial	K
Rotating Outage Block	11P

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: SW SE NW 36 27 20

Service Agreement ID: 3339332729

Rate Schedule: E19T Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Demand	57.600000 kW @ \$9.40000	168.03
Energy Charges		
Part Peak	3,876.000000 kWh @ \$0.10078	390.62
Off Peak	4,927.200000 kWh @ \$0.08645	425.96
Energy Commission Tax		2.64

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	52.800000 kW @ \$14.04000	511.25
Max Part Peak	62.400000 kW @ \$3.52000	151.48
Max Demand	62.400000 kW @ \$10.57000	454.87
Energy Charges		
Peak	3,618.000000 kWh @ \$0.11242	406.74
Part Peak	4,136.400000 kWh @ \$0.09817	406.07
Off Peak	12,174.600000 kWh @ \$0.07931	965.57
Energy Commission Tax		5.98

Total Electric Charges \$4,022.60¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1009409971
Total Usage	28,732.200000 kWh
Serial	K
Rotating Outage Block	11P



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: ZACA CYN RD

Service Agreement ID: 3337870415

Rate Schedule: E19P Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$32.85421	\$1,051.33
Demand Charge		
Max Part Peak	844.800000 kW @ \$0.16000	135.17
Max Demand	844.800000 kW @ \$14.97000	12,646.66
Energy Charges		
Part Peak	182,782.200000 kWh @ \$0.10431	19,066.01
Off Peak	312,918.000000 kWh @ \$0.08932	27,949.84
Power Factor Adjustment (@ 72.00% Power Factor)		322.21
Energy Commission Tax		148.71

Total Electric Charges \$61,319.93

Service Information

Meter # 1010078596

Total Usage 495,700.200000 kWh

Meter # 1010078596

Reactive Power 477,532.200000 kVar

Rotating Outage Block 8A

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: ZACA CYN RD

Service Agreement ID: 3337870415

Rate Schedule: E19P Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$32.85421	\$295.69
Demand Charge ¹		
Max Part Peak	753.600000 kW @ \$0.16000	37.42
Max Demand	758.400000 kW @ \$14.97000	3,523.42
Energy Charges		
Part Peak	59,853.600000 kWh @ \$0.10431	6,243.33
Off Peak	86,728.800000 kWh @ \$0.08932	7,746.62
Power Factor Adjustment (@ 73.00% Power Factor)		87.95
Energy Commission Tax		43.97

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$32.85421	\$657.08
Demand Charge ¹		
Max Peak	758.400000 kW @ \$18.72000	9,791.21
Max Part Peak	768.000000 kW @ \$5.10000	2,701.24
Max Demand	777.600000 kW @ \$16.17000	8,671.58
Energy Charges		
Peak	59,883.600000 kWh @ \$0.15327	9,178.36
Part Peak	70,783.200000 kWh @ \$0.10985	7,775.53
Off Peak	217,328.400000 kWh @ \$0.08193	17,805.72
Power Factor Adjustment (@ 74.00% Power Factor)		191.40
Energy Commission Tax		104.40

Total Electric Charges \$74,854.92¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010078596
Total Usage	494,577.600000 kWh
Meter #	1010078596
Reactive Power	452,828.400000 kVar
Rotating Outage Block	8A



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: CASMALIA RD

Service Agreement ID: 3339324533

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	72.000000 kW @ \$0.13000	9.36
Max Demand	72.000000 kW @ \$18.30000	1,317.60
Energy Charges		
Part Peak	14,607.600000 kWh @ \$0.11308	1,651.83
Off Peak	23,619.900000 kWh @ \$0.09665	2,282.86
Energy Commission Tax		11.47

Total Electric Charges \$5,420.31

Service Information

Meter # 1010077261
Total Usage 38,227.500000 kWh
Serial D
Rotating Outage Block 3C



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: CASMALIA RD

Service Agreement ID: 3339324533

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	74.400000 kW @ \$0.13000	3.00
Max Demand	74.400000 kW @ \$18.30000	422.54
Energy Charges		
Part Peak	5,425.800000 kWh @ \$0.11308	613.55
Off Peak	7,286.400000 kWh @ \$0.09665	704.23
Energy Commission Tax		3.81

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	108.000000 kW @ \$20.97000	1,561.90
Max Part Peak	103.200000 kW @ \$5.81000	413.51
Max Demand	108.000000 kW @ \$19.53000	1,454.65
Energy Charges		
Peak	3,972.300000 kWh @ \$0.16484	654.79
Part Peak	4,575.000000 kWh @ \$0.11883	543.65
Off Peak	12,518.100000 kWh @ \$0.08837	1,106.22
Energy Commission Tax		6.32

Total Electric Charges \$7,621.56

¹ Demand charges are prorated for the number of days in each rate period

Service Information

Meter #	1010077261
Total Usage	33,777.600000 kWh
Serial	D
Rotating Outage Block	3C



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/28/2019 - 04/29/2019 (33 billing days)

Service For: 5235 BLACK RD STE A

Service Agreement ID: 3332130164

Rate Schedule: A1 Small General Service

03/28/2019 - 04/29/2019

Customer Charge	33 days @ \$0.65708	\$21.68
Energy Charges	7.000000 kWh @ \$0.20307	1.42

Total Electric Charges \$23.10

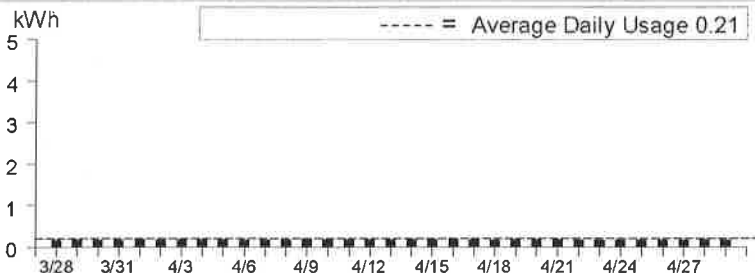
Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
68.73	0.18	0.21

Service Information

Meter #	1010129415
Current Meter Reading	46,928
Prior Meter Reading	46,921
Total Usage	7.000000 kWh
Serial	D
Rotating Outage Block	3C

Electric Usage This Period: 7.000000 kWh, 33 billing days



**ENERGY STATEMENT**www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**03/22/2019 - 04/22/2019 (32 billing days)**

Service For: FIGUEROA MT RD

Service Agreement ID: 3331332249

Rate Schedule: A1 Small General Service

03/22/2019 – 04/22/2019

Customer Charge	32 days @ \$0.65708	\$21.03
Energy Charges	908.000000 kWh @ \$0.20307	184.39
Energy Commission Tax		0.27

Total Electric Charges \$205.69**Service Information**

Meter #	1010419569
Current Meter Reading	5,272
Prior Meter Reading	4,364
Total Usage	908.000000 kWh
Serial	X
Rotating Outage Block	8A



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/23/2019 - 05/21/2019 (29 billing days)

Service For: FIGUEROA MT RD

Service Agreement ID: 3331332249

Rate Schedule: A1 Small General Service

04/23/2019 – 04/30/2019

Customer Charge	8 days @ \$0.65708	\$5.26
Energy Charges	215.724080 kWh @ \$0.20307	43.81
Energy Commission Tax		0.06

05/01/2019 – 05/21/2019

Customer Charge	21 days @ \$0.65708	\$13.80
Energy Charges	566.275920 kWh @ \$0.26693	151.16
Energy Commission Tax		0.17

Total Electric Charges **\$214.26**

Service Information

Meter #	1010419569
Current Meter Reading	6,054
Prior Meter Reading	5,272
Total Usage ✓	782.000000 kWh
Serial	X
Rotating Outage Block	8A



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: N/O BATTLES RD &

Service Agreement ID: 3332971556

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
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Total Electric Charges	\$147.19
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Service Information

Meter #	1004527332
Total Usage	0.000000 kWh
Serial	L
Rotating Outage Block	8F



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: N/O BATTLES RD &

Service Agreement ID: 3332971556

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
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05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
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Total Electric Charges		\$133.39
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Service Information

Meter # 1004527332

Total Usage 0.000000 kWh

Serial L

Rotating Outage Block 8F



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: DOMINION SANTA MARIA

Service Agreement ID: 3339034045

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
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Total Electric Charges	\$147.19
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Service Information

Meter #	1010026620
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Total Usage	0.000000 kWh
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Serial	N
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Rotating Outage Block	50
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ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: DOMINION SANTA MARIA

Service Agreement ID: 3339034045

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
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05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
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Total Electric Charges		\$133.39
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Service Information

Meter # 1010026620

Total Usage 0.000000 kWh

Serial N

Rotating Outage Block 50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: DOMINION SANTA MARIA

Service Agreement ID: 3331212900

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	0.320000 kW @ \$0.13000	0.04
Max Demand	0.320000 kW @ \$18.30000	5.86
Energy Charges		
Part Peak	17.520000 kWh @ \$0.11308	1.98
Off Peak	20.420000 kWh @ \$0.09665	1.97
Energy Commission Tax		0.01

Total Electric Charges \$157.05

Service Information

Meter #	1010106142
Total Usage	37.940000 kWh
Serial	N
Rotating Outage Block	50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: DOMINION SANTA MARIA

Service Agreement ID: 3331212900

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	0.320000 kW @ \$0.13000	0.01
Max Demand	0.320000 kW @ \$18.30000	1.82
Energy Charges		
Part Peak	9.200000 kWh @ \$0.11308	1.04
Off Peak	11.360000 kWh @ \$0.09665	1.10
Energy Commission Tax		0.01

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	0.320000 kW @ \$20.97000	4.63
Max Part Peak	0.320000 kW @ \$5.81000	1.28
Max Demand	0.320000 kW @ \$19.53000	4.31
Energy Charges		
Peak	9.200000 kWh @ \$0.16484	1.52
Part Peak	11.240000 kWh @ \$0.11883	1.34
Off Peak	40.080000 kWh @ \$0.08837	3.54
Energy Commission Tax		0.02

Total Electric Charges \$154.01

¹ Demand charges are prorated for the number of days in each rate period

Service Information

Meter #	1010106142
Total Usage	81.080000 kWh
Serial	N
Rotating Outage Block	50

**ENERGY STATEMENT**www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**03/21/2019 - 04/21/2019 (32 billing days)**

Service For: DOMINION RD

Service Agreement ID: 3334284081

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	2.240000 kW @ \$0.13000	0.29
Max Demand	2.240000 kW @ \$18.30000	40.99
Energy Charges		
Part Peak	472.960000 kWh @ \$0.11308	53.48
Off Peak	900.780000 kWh @ \$0.09665	87.06
Energy Commission Tax		0.41

Total Electric Charges**\$329.42****Service Information**

Meter # 1010055785

Total Usage 1,373.740000 kWh

Serial N

Rotating Outage Block 50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 30 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: DOMINION RD

Service Agreement ID: 3334284081

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	2.240000 kW @ \$0.13000	0.09
Max Demand	2.240000 kW @ \$18.30000	12.72
Energy Charges		
Part Peak	144.440000 kWh @ \$0.11308	16.33
Off Peak	235.840000 kWh @ \$0.09665	22.79
Energy Commission Tax		0.11

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	1.760000 kW @ \$20.97000	25.45
Max Part Peak	2.240000 kW @ \$5.81000	8.98
Max Demand	2.240000 kW @ \$19.53000	30.17
Energy Charges		
Peak	128.380000 kWh @ \$0.16484	21.16
Part Peak	164.200000 kWh @ \$0.11883	19.51
Off Peak	555.700000 kWh @ \$0.08837	49.11
Energy Commission Tax		0.25

Total Electric Charges**\$340.06**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010055785
Total Usage	1,228.560000 kWh
Serial	N
Rotating Outage Block	50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**03/21/2019 - 04/21/2019 (32 billing days)**

Service For: W/SIDE PALMER 1.2 MI

Service Agreement ID: 3339636190

Rate Schedule: A10SX Medium General Demand-Metered Service - TOU

03/21/2019 - 04/21/2019

Customer Charge	32 days	@ \$4.59959	\$147.19
Demand Charge	11.520000 kW	@ \$10.63000	122.46
Energy Charges			
Part Peak	708.106400 kWh	@ \$0.14528	102.87
Off Peak	1,315.176000 kWh	@ \$0.12822	168.63
Energy Commission Tax			0.61

Total Electric Charges \$541.76**Service Information**

Meter #	1010238044
Total Usage	2,023.282400 kWh
Serial	N
Rotating Outage Block	50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: W/SIDE PALMER 1.2 MI

Service Agreement ID: 3339636190

Rate Schedule: A10SX Medium General Demand-Metered Service - TOU

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹	10.240000 kW @ \$10.63000	33.78
Energy Charges		
Part Peak	271.492800 kWh @ \$0.14528	39.44
Off Peak	349.284800 kWh @ \$0.12822	44.79
Energy Commission Tax		0.19

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹	12.160000 kW @ \$20.05000	168.14
Energy Charges		
Peak	302.760000 kWh @ \$0.22938	69.45
Part Peak	349.060000 kWh @ \$0.17425	60.82
Off Peak	1,023.980000 kWh @ \$0.14619	149.70
Energy Commission Tax		0.50

Total Electric Charges \$700.20

¹ Demand charges are prorated for the number of days in each rate period

Service Information

Meter #	1010238044
Total Usage	2,296.577600 kWh
Serial	N
Rotating Outage Block	50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 1/2M W/7100 GRACIOSA RD

Service Agreement ID: 3330139228

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
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Total Electric Charges	\$147.19
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Service Information

Meter #	1010106148
Total Usage	0.000000 kWh
Serial	J
Rotating Outage Block	3C

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 34 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 1/2M W/7100 GRACIOSA RD

Service Agreement ID: 3330139228

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	9.120000 kW @ \$0.13000	0.37
Max Demand	9.280000 kW @ \$18.30000	52.70
Energy Charges		
Part Peak	405.760000 kWh @ \$0.11308	45.88
Off Peak	664.280000 kWh @ \$0.09665	64.20
Energy Commission Tax		0.32

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	5.440000 kW @ \$20.97000	78.67
Max Part Peak	5.440000 kW @ \$5.81000	21.80
Max Demand	5.440000 kW @ \$19.53000	73.27
Energy Charges		
Peak	4.920000 kWh @ \$0.16484	0.81
Part Peak	31.480000 kWh @ \$0.11883	3.74
Off Peak	58.120000 kWh @ \$0.08837	5.14
Energy Commission Tax		0.03

Total Electric Charges**\$480.32**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010106148
Total Usage	1,164.560000 kWh
Serial	J
Rotating Outage Block	3C



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 1.25MI W/BLACK RD &

Service Agreement ID: 3339370781

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	0.876000 kW @ \$0.13000	0.11
Max Demand	0.996000 kW @ \$18.30000	18.23
Energy Charges		
Part Peak	97.380000 kWh @ \$0.11308	11.01
Off Peak	223.407000 kWh @ \$0.09665	21.59
Energy Commission Tax		0.10

Total Electric Charges \$198.23

Service Information

Meter # 5000140795

Total Usage 320.787000 kWh

Serial D

Rotating Outage Block 50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 36 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 1.25MI W/BLACK RD &

Service Agreement ID: 3339370781

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	0.712000 kW @ \$0.13000	0.03
Max Demand	0.876000 kW @ \$18.30000	4.98
Energy Charges		
Part Peak	41.427500 kWh @ \$0.11308	4.68
Off Peak	76.948000 kWh @ \$0.09665	7.44
Energy Commission Tax		0.04

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	12.636000 kW @ \$20.97000	182.74
Max Part Peak	12.168000 kW @ \$5.81000	48.76
Max Demand	12.636000 kW @ \$19.53000	170.19
Energy Charges		
Peak	34.484000 kWh @ \$0.16484	5.68
Part Peak	40.036000 kWh @ \$0.11883	4.76
Off Peak	139.550500 kWh @ \$0.08837	12.33
Energy Commission Tax		0.06

Total Electric Charges**\$575.08**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	5000140795
Total Usage	332.446000 kWh
Serial	D
Rotating Outage Block	50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**03/21/2019 - 04/21/2019 (32 billing days)**

Service For: PALMER RD AT CAT CYN

Service Agreement ID: 3332247397

Rate Schedule: E19P Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	37.200000 kW @ \$0.16000	5.95
Max Demand	37.200000 kW @ \$14.97000	556.88
Energy Charges		
Part Peak	690.699000 kWh @ \$0.10431	72.05
Off Peak	1,730.901000 kWh @ \$0.08932	154.60
Energy Commission Tax		0.73

Total Electric Charges \$937.40**Service Information**

Meter #	1010238150
Total Usage	2,421.600000 kWh
Serial	N
Rotating Outage Block	50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 38 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: PALMER RD AT CAT CYN

Service Agreement ID: 3332247397

Rate Schedule: E19P Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	28.800000 kW @ \$0.16000	1.43
Max Demand	30.000000 kW @ \$14.97000	139.38
Energy Charges		
Part Peak	554.850000 kWh @ \$0.10431	57.88
Off Peak	435.600000 kWh @ \$0.08932	38.91
Energy Commission Tax		0.30

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	36.000000 kW @ \$18.72000	464.77
Max Part Peak	36.000000 kW @ \$5.10000	126.62
Max Demand	36.000000 kW @ \$16.17000	401.46
Energy Charges		
Peak	166.500000 kWh @ \$0.15327	25.52
Part Peak	234.300000 kWh @ \$0.10985	25.74
Off Peak	1,357.950000 kWh @ \$0.08193	111.26
Energy Commission Tax		0.53

Total Electric Charges**\$1,527.19**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010238150
Total Usage	2,749.200000 kWh
Serial	N
Rotating Outage Block	50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: TELEPHONE RD

Service Agreement ID: 3335062973

Rate Schedule: E19T Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Demand	14.400000 kW @ \$9.40000	135.36
Energy Charges		
Part Peak	1,534.200000 kWh @ \$0.10078	154.62
Off Peak	2,898.000000 kWh @ \$0.08645	250.53
Energy Commission Tax		1.33

Total Electric Charges	\$689.03
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Service Information

Meter #	1010238148
Total Usage	4,432.200000 kWh
Serial	J
Rotating Outage Block	8K

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 40 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: TELEPHONE RD

Service Agreement ID: 3335062973

Rate Schedule: E19T Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Demand	2.400000 kW @ \$9.40000	7.00
Energy Charges		
Part Peak	106.800000 kWh @ \$0.10078	10.76
Off Peak	143.700000 kWh @ \$0.08645	12.42
Energy Commission Tax		0.08

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	1.200000 kW @ \$14.04000	11.62
Max Part Peak	1.200000 kW @ \$3.52000	2.91
Max Demand	1.200000 kW @ \$10.57000	8.75
Energy Charges		
Peak	49.500000 kWh @ \$0.11242	5.56
Part Peak	60.900000 kWh @ \$0.09817	5.98
Off Peak	198.600000 kWh @ \$0.07931	15.75
Energy Commission Tax		0.09

Total Electric Charges**\$214.31**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010238148
Total Usage	559.500000 kWh
Serial	J
Rotating Outage Block	8K

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: BRADLEY LEASE 1.25 MI

Service Agreement ID: 3335227748 3 & 5 ISLAND & PAYNE PRIMARY

03/21/2019 – 04/21/2019

Rate Schedule: E19P

Rate Description: Medium General Demand-Metered TOU Service

Customer Charge	32 days @ \$4.77700	\$152.86
Demand Charge ¹		
Max Part Peak	42.000000 kW @ \$0.16000	6.72
Max Demand	45.000000 kW @ \$14.97000	673.65
Energy Charges		
Part Peak	8,762.000000 kWh @ \$0.10431	913.96
Off Peak	15,414.000000 kWh @ \$0.08932	1,376.78
Energy Commission Tax		7.25

Total Electric Charges**\$3,131.22**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010001520
Total Usage	24,176.000000 kWh
Serial	X
Rotating Outage Block	50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 42 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: BRADLEY LEASE 1.25 MI

Service Agreement ID: 3335227748 3 & 5 ISLAND & PAYNE PRIMARY

04/22/2019 – 04/30/2019

Rate Schedule: E19P

Rate Description: Medium General Demand-Metered TOU Service

Customer Charge	9 days @ \$4.77700	\$42.99
Demand Charge ¹		
Max Part Peak	45.000000 kW @ \$0.16000	2.23
Max Demand	48.000000 kW @ \$14.97000	223.00
Energy Charges		
Part Peak	3,257.000000 kWh @ \$0.10431	339.74
Off Peak	4,610.000000 kWh @ \$0.08932	411.77
Energy Commission Tax		2.36

05/01/2019 – 05/20/2019

Rate Schedule: E19P

Rate Description: Medium General Demand-Metered TOU Service

Customer Charge	20 days @ \$4.77700	\$95.54
Demand Charge ¹		
Max Peak	45.000000 kW @ \$18.72000	580.97
Max Part Peak	48.000000 kW @ \$5.10000	168.83
Max Demand	50.000000 kW @ \$16.17000	557.59
Energy Charges		
Peak	3,057.000000 kWh @ \$0.15327	468.55
Part Peak	3,591.000000 kWh @ \$0.10985	394.47
Off Peak	11,120.000000 kWh @ \$0.08193	911.06
Energy Commission Tax		5.33

Total Electric Charges \$4,204.43¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010001520
Total Usage	25,635.000000 kWh
Serial	X
Rotating Outage Block	50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 7320 PALMER RD

Service Agreement ID: 3337376981

Rate Schedule: E19P Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	129.600000 kW @ \$0.16000	20.74
Max Demand	129.600000 kW @ \$14.97000	1,940.11
Energy Charges		
Part Peak	24,999.000000 kWh @ \$0.10431	2,607.65
Off Peak	43,502.400000 kWh @ \$0.08932	3,885.63
Energy Commission Tax		20.55

Total Electric Charges \$8,621.87

Service Information

Meter #	1010034080
Total Usage	68,501.400000 kWh
Serial	N
Rotating Outage Block	11C

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 44 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 7320 PALMER RD

Service Agreement ID: 3337376981

Rate Schedule: E19P Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	120.000000 kW @ \$0.16000	5.96
Max Demand	120.000000 kW @ \$14.97000	557.50
Energy Charges		
Part Peak	9,381.600000 kWh @ \$0.10431	978.59
Off Peak	11,812.800000 kWh @ \$0.08932	1,055.12
Energy Commission Tax		6.36

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	86.400000 kW @ \$18.72000	1,115.45
Max Part Peak	86.400000 kW @ \$5.10000	303.89
Max Demand	86.400000 kW @ \$16.17000	963.51
Energy Charges		
Peak	6,889.200000 kWh @ \$0.15327	1,055.91
Part Peak	8,054.400000 kWh @ \$0.10985	884.78
Off Peak	24,560.400000 kWh @ \$0.08193	2,012.23
Energy Commission Tax		11.85

Total Electric Charges**\$9,084.54**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010034080
Total Usage	60,698.400000 kWh
Serial	N
Rotating Outage Block	11C



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 6605 PALMER ROAD

Service Agreement ID: 3334995210

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	50.560000 kW @ \$0.13000	6.57
Max Demand	51.200000 kW @ \$18.30000	936.96
Energy Charges		
Part Peak	6,896.480000 kWh @ \$0.11308	779.85
Off Peak	11,602.160000 kWh @ \$0.09665	1,121.35
Energy Commission Tax		5.55

Total Electric Charges \$2,997.47

Service Information

Meter # 1010261129

Total Usage 18,498.640000 kWh

Serial N

Rotating Outage Block 50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 46 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 6605 PALMER ROAD

Service Agreement ID: 3334995210

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	48.640000 kW @ \$0.13000	1.96
Max Demand	49.280000 kW @ \$18.30000	279.88
Energy Charges		
Part Peak	2,449.920000 kWh @ \$0.11308	277.04
Off Peak	2,867.200000 kWh @ \$0.09665	277.11
Energy Commission Tax		1.60

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	47.360000 kW @ \$20.97000	684.92
Max Part Peak	47.360000 kW @ \$5.81000	189.77
Max Demand	48.000000 kW @ \$19.53000	646.51
Energy Charges		
Peak	1,946.560000 kWh @ \$0.16484	320.87
Part Peak	1,796.800000 kWh @ \$0.11883	213.51
Off Peak	7,322.080000 kWh @ \$0.08837	647.05
Energy Commission Tax		3.32

Total Electric Charges**\$3,676.93**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010261129
Total Usage	16,382.560000 kWh
Serial	N
Rotating Outage Block	50

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**03/21/2019 - 04/21/2019 (32 billing days)**

Service For: 1580 E BATTLES RD

Service Agreement ID: 3330461588

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	2.392000 kW @ \$0.13000	0.31
Max Demand	2.392000 kW @ \$18.30000	43.77
Energy Charges		
Part Peak	204.548000 kWh @ \$0.11308	23.13
Off Peak	746.046500 kWh @ \$0.09665	72.11
Energy Commission Tax		0.29

Total Electric Charges**\$286.80****Service Information**

Meter #	1009999502
Total Usage	950.594500 kWh
Serial	L
Rotating Outage Block	8F

**ENERGY STATEMENT**www.pge.com/MyEnergy

Main Document

Page 48 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 1580 E BATTLES RD

Service Agreement ID: 3330461588

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	2.240000 kW @ \$0.13000	0.09
Max Demand	2.240000 kW @ \$18.30000	12.72
Energy Charges		
Part Peak	52.724000 kWh @ \$0.11308	5.96
Off Peak	197.757000 kWh @ \$0.09665	19.11
Energy Commission Tax		0.08

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	0.388000 kW @ \$20.97000	5.61
Max Part Peak	2.236000 kW @ \$5.81000	8.96
Max Demand	2.288000 kW @ \$19.53000	30.82
Energy Charges		
Peak	29.520000 kWh @ \$0.16484	4.87
Part Peak	73.117000 kWh @ \$0.11883	8.69
Off Peak	440.114000 kWh @ \$0.08837	38.89
Energy Commission Tax		0.16

Total Electric Charges**\$269.35**¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1009999502
Total Usage	793.232000 kWh
Serial	L
Rotating Outage Block	8F



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 2 1/2 MI S/CAT CYN RD

Service Agreement ID: 3336241047

Rate Schedule: E19S Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	4.800000 kW @ \$0.13000	0.62
Max Demand	4.960000 kW @ \$18.30000	90.77
Energy Charges		
Part Peak	1,116.960000 kWh @ \$0.11308	126.31
Off Peak	1,934.760000 kWh @ \$0.09665	186.99
Energy Commission Tax		0.92

Total Electric Charges \$552.80

Service Information

Meter #	1010107829
Total Usage	3,051.720000 kWh
Serial	N
Rotating Outage Block	11C



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: 2 1/2 MI S/CAT CYN RD

Service Agreement ID: 3336241047

Rate Schedule: E19S Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	4.800000 kW @ \$0.13000	0.19
Max Demand	4.800000 kW @ \$18.30000	27.26
Energy Charges		
Part Peak	238.360000 kWh @ \$0.11308	26.95
Off Peak	267.400000 kWh @ \$0.09665	25.84
Energy Commission Tax		0.15

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	4.640000 kW @ \$20.97000	67.10
Max Part Peak	5.120000 kW @ \$5.81000	20.52
Max Demand	5.280000 kW @ \$19.53000	71.12
Energy Charges		
Peak	348.400000 kWh @ \$0.16484	57.43
Part Peak	412.980000 kWh @ \$0.11883	49.07
Off Peak	1,231.960000 kWh @ \$0.08837	108.87
Energy Commission Tax		0.60

Total Electric Charges

\$588.49
¹ Demand charges are prorated for the number of days in each rate period

Service Information

Meter #	1010107829
Total Usage	2,499.100000 kWh
Serial	N
Rotating Outage Block	11C



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 1.5 MI E/END OF

Service Agreement ID: 3339701896

Rate Schedule: E19P Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	314.400000 kW @ \$0.16000	50.30
Max Demand	314.400000 kW @ \$14.97000	4,706.57
Energy Charges		
Part Peak	64,622.400000 kWh @ \$0.10431	6,740.76
Off Peak	110,378.700000 kWh @ \$0.08932	9,859.03
Energy Commission Tax		52.50

Total Electric Charges **\$21,556.35**

Service Information

Meter #	1010410622
Total Usage	175,001.100000 kWh
Serial	N
Rotating Outage Block	50



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: 1.5 MI E/END OF

Service Agreement ID: 3339701896

Rate Schedule: E19P Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	268.800000 kW @ \$0.16000	13.35
Max Demand	268.800000 kW @ \$14.97000	1,248.81
Energy Charges		
Part Peak	18,681.600000 kWh @ \$0.10431	1,948.68
Off Peak	22,918.800000 kWh @ \$0.08932	2,047.11
Energy Commission Tax		12.48

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	228.000000 kW @ \$18.72000	2,943.56
Max Part Peak	232.800000 kW @ \$5.10000	818.81
Max Demand	242.400000 kW @ \$16.17000	2,703.18
Energy Charges		
Peak	17,202.048000 kWh @ \$0.15327	2,636.56
Part Peak	19,504.074000 kWh @ \$0.10985	2,142.52
Off Peak	57,343.926000 kWh @ \$0.08193	4,698.19
Energy Commission Tax		28.22

Total Electric Charges **\$21,374.86**
¹ Demand charges are prorated for the number of days in each rate period

Service Information

Prior Meter # 1010410622

Current Meter # 1010432204

Meter Exchange Date 05/17/2019

Total Usage 135,650.448000 kWh

Serial N

Rotating Outage Block 50

**ENERGY STATEMENT**www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 4000 HWY 101 S

Service Agreement ID: 3332898773

Rate Schedule: E19P Medium General Demand-Metered TOU Service

03/21/2019 - 04/21/2019

Customer Charge	32 days	@ \$4.59959	\$147.19
Demand Charge			
Max Part Peak	264.000000	kW @ \$0.16000	42.24
Max Demand	264.000000	kW @ \$14.97000	3,952.08
Energy Charges			
Part Peak	70,171.200000	kWh @ \$0.10431	7,319.56
Off Peak	117,367.200000	kWh @ \$0.08932	10,483.24
Energy Commission Tax			56.26

Total Electric Charges \$22,000.57**Service Information**

Meter #	1010238152
Total Usage	187,538.400000 kWh
Serial	K
Rotating Outage Block	9B



ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

04/22/2019 - 05/20/2019 (29 billing days)

Service For: 4000 HWY 101 S

Service Agreement ID: 3332898773

Rate Schedule: E19P Medium General Demand-Metered TOU Service

04/22/2019 - 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	249.600000 kW @ \$0.16000	12.39
Max Demand	249.600000 kW @ \$14.97000	1,159.61
Energy Charges		
Part Peak	15,600.000000 kWh @ \$0.10431	1,627.24
Off Peak	26,424.000000 kWh @ \$0.08932	2,360.19
Energy Commission Tax		12.61

05/01/2019 - 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	249.600000 kW @ \$18.72000	3,222.42
Max Part Peak	249.600000 kW @ \$5.10000	877.90
Max Demand	249.600000 kW @ \$16.17000	2,783.47
Energy Charges		
Peak	18,867.600000 kWh @ \$0.15327	2,891.84
Part Peak	22,400.400000 kWh @ \$0.10985	2,460.68
Off Peak	69,400.800000 kWh @ \$0.08193	5,686.01
Energy Commission Tax		33.20

Total Electric Charges \$23,260.95

¹ Demand charges are prorated for the number of days in each rate period

Service Information

Meter # 1010238152

Total Usage 152,692.800000 kWh

Serial K

Rotating Outage Block 9B

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**03/21/2019 - 04/21/2019 (32 billing days)**

Service For: 2617 E CLARK AVE

Service Agreement ID: 3332921368

Rate Schedule: E19P Medium General Demand-Metered TOU Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$4.59959	\$147.19
Demand Charge		
Max Part Peak	50.400000 kW @ \$0.16000	8.06
Max Demand	50.400000 kW @ \$14.97000	754.49
Energy Charges		
Part Peak	4,966.200000 kWh @ \$0.10431	518.02
Off Peak	4,264.200000 kWh @ \$0.08932	380.88
Energy Commission Tax		2.77

Total Electric Charges**\$1,811.41****Service Information**

Meter #	1010077259
Total Usage	9,230.400000 kWh
Serial	J
Rotating Outage Block	8K

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 56 of 79

Account No:

272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 2617 E CLARK AVE

Service Agreement ID: 3332921368

Rate Schedule: E19P Medium General Demand-Metered TOU Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$4.59959	\$41.40
Demand Charge ¹		
Max Part Peak	43.200000 kW @ \$0.16000	2.15
Max Demand	43.200000 kW @ \$14.97000	200.70
Energy Charges		
Part Peak	1,735.200000 kWh @ \$0.10431	181.00
Off Peak	1,168.200000 kWh @ \$0.08932	104.34
Energy Commission Tax		0.87

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$4.59959	\$91.99
Demand Charge ¹		
Max Peak	43.200000 kW @ \$18.72000	557.73
Max Part Peak	43.200000 kW @ \$5.10000	151.94
Max Demand	43.200000 kW @ \$16.17000	481.75
Energy Charges		
Peak	991.800000 kWh @ \$0.15327	152.01
Part Peak	1,234.800000 kWh @ \$0.10985	135.64
Off Peak	2,298.600000 kWh @ \$0.08193	188.32
Energy Commission Tax		1.36

Total Electric Charges \$2,291.20¹ Demand charges are prorated for the number of days in each rate period**Service Information**

Meter #	1010077259
Total Usage	7,428.600000 kWh
Serial	J
Rotating Outage Block	8K

**ENERGY STATEMENT**www.pge.com/MyEnergy

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges

03/21/2019 - 04/21/2019 (32 billing days)

Service For: 2301 E CLARK AVE

Service Agreement ID: 3333234422

Rate Schedule: A1X Small General Time-of-Use Service

03/21/2019 – 04/21/2019

Customer Charge	32 days @ \$0.32854	\$10.51
Energy Charges		
Part Peak	139.098000 kWh @ \$0.23335	32.46
Off Peak	265.029000 kWh @ \$0.21243	56.30
Energy Commission Tax		0.12

Total Electric Charges \$99.39**Service Information**

Meter #	1008680919
Total Usage	404.127000 kWh
Serial	L
Rotating Outage Block	8K

**ENERGY STATEMENT**

www.pge.com/MyEnergy

Main Document

Page 58 of 79

Account No: [REDACTED] 272-1

Statement Date: 05/24/2019

Due Date: 06/10/2019

Details of Electric Charges**04/22/2019 - 05/20/2019 (29 billing days)**

Service For: 2301 E CLARK AVE

Service Agreement ID: 3333234422

Rate Schedule: A1X Small General Time-of-Use Service

04/22/2019 – 04/30/2019

Customer Charge	9 days @ \$0.32854	\$2.96
Energy Charges		
Part Peak	43.733000 kWh @ \$0.23335	10.21
Off Peak	69.449000 kWh @ \$0.21243	14.75
Energy Commission Tax		0.03

05/01/2019 – 05/20/2019

Customer Charge	20 days @ \$0.32854	\$6.57
Energy Charges		
Peak	34.699000 kWh @ \$0.28093	9.75
Part Peak	47.975000 kWh @ \$0.25728	12.34
Off Peak	158.572000 kWh @ \$0.22992	36.46
Energy Commission Tax		0.07

Total Electric Charges**\$93.14****Service Information**

Meter #	1008680919
Total Usage	354.428000 kWh
Serial	L
Rotating Outage Block	8K

EXHIBIT “C”



**Pacific Gas and
Electric Company**

U 39

San Francisco, California

Cancelling	Revised	Cal. P.U.C. Sheet No.	35234-E
	Revised	Cal. P.U.C. Sheet No.	34201-E

**ELECTRIC RULE NO. 8
NOTICES**

Sheet 1

Any notice pursuant to PG&E's tariffs may be given to the customer in writing. Written notice is effective when it is either: (1) presented to the customer, or (2) mailed, as defined in Rule 1, to the customer at the address where the customer is receiving service or at the mailing address provided by the customer. PG&E may also provide the customer with verbal notice in person or by telephone as provided herein.

Any notice pursuant to PG&E's tariffs from the customer or the customer's authorized agent may be given to PG&E by telephone or in person or in writing. Verbal notice is acceptable unless written notice is requested by PG&E or required by the tariffs.

A. NOTICES OF TERMINATION OF SERVICE FOR NONPAYMENT—RESIDENTIAL

Monthly bills for residential service and/or deposits are due and payable upon presentation and will be considered past due if payment is not received by PG&E within 19 days after the bill is transmitted by mail or through Electronic Presentment to the customer. Past due bills and credit deposit requests are subject to the following notices. If the past due amount on these notices is not paid, service may be terminated for nonpayment in accordance with Rule 11. (T)
(D)

1. 15-DAY NOTICE

When a bill for service or credit deposit request has become past due, PG&E will mail the customer a notice that service may be terminated for nonpayment in 15 days.

2. 24-HOUR and 48-HOUR NOTICES

When the past due balance on a 15-day notice is unpaid, PG&E will give notice of termination for nonpayment by mail in the five most common languages¹ at least 48 hours prior to terminating service. If the past due balance still remains unpaid, PG&E will make a reasonable attempt to contact an adult residing at the customer's residence either by telephone or in person at least 24 hours prior to terminating service.

¹ The languages provided will be consistent with SB 120, which includes English, Spanish, Chinese, Tagalog, Vietnamese, and Korean.

(Continued)

Advice 4599-E
Decision

Issued by
Steven Malnight
Senior Vice President
Regulatory Affairs

Date Filed	March 6, 2015
Effective	April 5, 2015
Resolution	



**Pacific Gas and
Electric Company[®]**

U 39

San Francisco, California

Revised
Cancelling Original

Cal. P.U.C. Sheet No. 14145-E
Cal. P.U.C. Sheet No. 13136-E

**ELECTRIC RULE NO. 8
NOTICES**

Sheet 2

**A. NOTICES OF TERMINATION OF SERVICE FOR NONPAYMENT—RESIDENTIAL
(Cont'd.)**

**3. NOTICE OF TERMINATION OF SERVICE FOR NONPAYMENT OF
AMORTIZATION AGREEMENT—RESIDENTIAL**

When PG&E and the customer enter into an Amortization Agreement and the customer does not keep the agreement, PG&E will give the customer at least 48 hours notice by telephone or in person or by mail or in writing, prior to terminating service for nonpayment.

(T)
(T)

**4. NOTICES TO OCCUPANTS OF MULTIFAMILY ACCOMMODATIONS FOR
TERMINATION OF SERVICE FOR NONPAYMENT**

a. 10-DAY NOTICE

When it is known to PG&E that individually metered residential service to a tenant(s) in a multifamily accommodation is in the name of the owner, manager, or operator and the account is in arrears or the credit deposit request is past due, PG&E shall make every good faith effort to give the tenant(s) notice at least 10 days before service can be terminated.

The notice will inform the tenant(s) that they have the right to become a customer(s) of PG&E without paying the past due bill, but credit must be established in accordance with Rule 6.

b. 15-DAY NOTICE

When service is master-metered (with or without submeters) to a multifamily accommodation and the account is in arrears or the credit deposit is past due, PG&E shall make every good faith effort to give posted notice at least 15 days before service can be terminated.

PG&E will make a reasonable attempt to post the written notice on the door of each residential dwelling unit. If it is not reasonable or practical to post the notice on the door of each residential unit, PG&E shall post two copies of the notice in each accessible common area and at each point of access to the structure or structures.

(Continued)

Advice 1602-E
Decision

Issued by
Robert S. Kenney
Vice President, Regulatory Affairs

Date Filed
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**Pacific Gas and
Electric Company®**

San Francisco, California

Cancelling Revised
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Cal. P.U.C. Sheet No. 35235-E
Cal. P.U.C. Sheet No. 20966-E

**ELECTRIC RULE NO. 8
NOTICES**

Sheet 3

**A. NOTICES OF TERMINATION OF SERVICE FOR NONPAYMENT—RESIDENTIAL
(Cont'd.)**

**4. NOTICES TO OCCUPANTS OF MULTIFAMILY ACCOMMODATIONS FOR
TERMINATION OF SERVICE FOR NONPAYMENT (Cont'd.)**

b. 15-DAY NOTICE (Cont'd.)

The notice will inform the tenants that they have the right to become the customer of PG&E without paying the past due bill, but credit must be established in accordance with Rule 6. It will further inform the tenants:

- 1) what the residential tenants must do to prevent termination or to reestablish service,
- 2) the estimated monthly cost of service,
- 3) the title, address and telephone number of a PG&E representative, and
- 4) the address and telephone number of a legal services project which has been recommended by the local county bar association.

**B. NOTICES OF TERMINATION OF SERVICE FOR NONPAYMENT—
NONRESIDENTIAL**

Monthly bills for nonresidential service and/or deposits are due and payable upon presentation and will be considered past due if payment is not received by PG&E within 15 days after the bill is transmitted by mail or through Electronic Presentment to the customer. Past due bills and credit deposit requests are subject to the following notices. If the past due amount on these notices is not paid, service may be terminated for nonpayment of the past due amount in accordance with Rule 11.

(T)

(D)

(Continued)

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**ELECTRIC RULE NO. 8
NOTICES**

Sheet 4

**B. NOTICES OF TERMINATION OF SERVICE FOR NONPAYMENT—
NONRESIDENTIAL (Cont'd.)**

1. 7-DAY NOTICE

When a bill or credit deposit request for service has become past due, PG&E will mail the customer a notice that service may be terminated for nonpayment in 7 days. (T)

**2. NOTICE OF TERMINATION OF SERVICE FOR NONPAYMENT OF
AMORTIZATION AGREEMENT—NONRESIDENTIAL**

When PG&E and the customer enter into an Amortization Agreement and the customer does not keep the agreement, PG&E will give the customer at least 24 hours notice by telephone or in person or by mail or in writing, prior to terminating service for nonpayment. (T)
(T)

C. NOTICES FOR UNPAID CLOSING BILLS

Closing bills for both residential and nonresidential service are due and payable upon presentation and will be considered past due if payment is not received by PG&E within 15 days after the closing bill is mailed to the customer.

When PG&E determines that the customer has an open account for PG&E service at one location and an unpaid closing bill in the customer's name for PG&E service at another location, PG&E may transfer the unpaid closing bill to the open account, except that the unpaid closing bills for nonresidential service may not be transferred to a residential account. Before the customer's open account may be terminated for nonpayment of the closing bill, the customer will be given notices in accordance with Section A, above, if the open account is residential, and in accordance with Section B, above, if the open account is nonresidential.

(Continued)

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**ELECTRIC RULE NO. 8
NOTICES**

Sheet 5

C. NOTICES FOR UNPAID CLOSING BILLS (Cont'd.)

When PG&E determines that a customer has an open PG&E account at one location and is liable, in accordance with Rule 3, for an unpaid closing bill in another's name for PG&E service at another location, PG&E may transfer the unpaid closing bill to the open account, except that unpaid closing bills for nonresidential service may not be transferred to a residential account. PG&E will notify the customer that the closing bill has been transferred to the customer's account. Before the customer's open account may be terminated for nonpayment of the closing bill, the customer will be given notices in accordance with Section A, above, if the open account is residential and in accordance with Section B, above, if the open account is nonresidential.

D. THIRD PARTY NOTIFICATION

Any residential customer designate a third party (friend, family member, or public or private agency) to receive notification on the customer's behalf, provided written consent of such third party to receive such notice is submitted to PG&E.

(D)

All residential customers will be informed annually of the availability of third-party notification.

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 1

If PG&E terminates or refuses to restore service to a customer or any other person for any of the reasons or upon any of the grounds stated herein, PG&E shall incur no liability whatsoever to said customer or person or to any other customers or persons.

A. CUSTOMER REQUEST TO TERMINATE LIABILITY FOR PAYMENT FOR SERVICE

1. SERVICE TO OTHER THAN MULTIFAMILY ACCOMMODATIONS

When a customer wants to terminate liability for payment for service, the customer shall give PG&E not less than two days notice and state the date on which the termination is to become effective. The customer may be held responsible for all service furnished at the premises until two days after receipt of such notice by PG&E, or until the date of termination specified in the notice, whichever date is later.

2. SERVICE TO MULTIFAMILY ACCOMMODATIONS

When a customer wants to terminate liability for payment for the service supplied to a multifamily accommodation and the termination may deprive residential tenants of service, the customer shall give PG&E and the tenants notice at least 10 days prior to the date the customer desires to terminate liability for payment for the service. The customer may be held responsible for all service furnished at the premises until ten days after receipt of such notice by PG&E, or until the date of termination specified in the notice, whichever date is later.

B. TERMINATION OF SERVICE FOR NONPAYMENT—WEEKENDS, HOLIDAYS AND EXTREME WEATHER FORECASTS.

(T)
(N)

Service will not be terminated for nonpayment of bills or credit deposit requests on Saturdays, Sundays, legal holidays or when the offices of PG&E are closed to the public.

Residential service shall not be disconnected when temperatures above 100 degrees or below 32 degrees are forecasted by PG&E based on a 72-hour look-ahead period.

(N)
I
(N)

(Continued)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 2

**C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT
DEPOSIT REQUESTS—RESIDENTIAL**

Monthly bills and credit deposit requests for residential service are due and payable upon presentation and will be considered past due if payment is not received by PG&E within 19 days after the bill is mailed to the customer.

When a bill or credit deposit request has become past due and the customer has received notice in accordance with Rule 8 that service will be terminated for nonpayment, PG&E may terminate any and all services the customer is receiving unless an exception described in Sections C.1¹ through C.3, below, applies.

1. INABILITY TO PAY—RESIDENTIAL

PG&E may, at its option, extend payment arrangements to a customer who alleges an inability to pay². However, PG&E must extend payment arrangements to a customer who alleges an inability to pay where: (1) either the customer or a full time resident in the customer's home qualifies for the medical baseline program (see Electric Rule 19), or are age 65 or older, and (2) the customer is willing to enter into a payment plan offered by the utility with a minimum four (4) month duration.

(T)
I
(T)
(T)/(N)
(N)

It is the customer's responsibility to contact PG&E to request payment arrangements. If payment arrangements are made, such payment arrangements will be by Amortization Agreement, as described in Section C.1.a., below, or by Extension Agreement, as described in Section C.1.b., below.

PG&E shall visit, in-person, special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, within the 48 hours prior to, or at the time of, service termination. At the time of such visit, the field representative will provide the customer with a Pay-by-Phone option or provide the customer a courtesy extension of 48 hours to make payment if they indicate a desire to pay at a local office or neighborhood payment center.

Service may be terminated to any customer, including special needs profiled customers who do not comply with a payment arrangement as described in Section C.1.a, below, or by an Extension Agreement, as described in Section C.1.b. below.

¹ PG&E will suspend disconnections for non-payment, waive reconnection and return check fees, and waive security deposit fee requirements for reestablishment of service for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.

² PG&E will work with customers to extend payment arrangements for any outstanding balances on their account for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1.

(Continued)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 3

C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT DEPOSIT REQUESTS—RESIDENTIAL (Cont'd.) (N)
(N)

1. INABILITY TO PAY—RESIDENTIAL (Cont'd.) (N)

When the customer and PG&E have agreed upon payment arrangements, PG&E will not terminate service as long as the customer complies with the arrangements. However, if the customer fails to comply, PG&E may terminate any and all services the customer is receiving after notice is given in accordance with Section C.1.a. or Section C.1.b., below. (N)

If PG&E and the customer cannot agree on payment arrangements, the customer may submit a complaint to the Commission in accordance with Section C.1.c., below.

The customer shall be provided information on the availability of financial assistance. (N)

a. AMORTIZATION AGREEMENT—RESIDENTIAL (N)

An Amortization Agreement is a contract between PG&E and the customer by which the customer is allowed to make installment payments of a past due balance (for a reasonable period not to exceed 12 months) while also paying subsequent PG&E bills before these bills become past due. (L) (T)

If the customer fails to comply with the Amortization Agreement, the entire amount owing will become immediately due and payable and any and all services the customer is receiving may be terminated. However, service will not be terminated until the customer has received notice, either by telephone or in writing, at least 48 hours prior to termination. (L) (T)

(Continued)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 4

- C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT DEPOSIT REQUESTS—RESIDENTIAL (Cont'd.) (N)
(N)
1. INABILITY TO PAY—RESIDENTIAL (Cont'd.) (N)
- b. EXTENSION AGREEMENT—RESIDENTIAL (N)
- An Extension Agreement is a contract between PG&E and the customer by which the customer is allowed to make a single payment of a past due balance on or by a specified date while also paying subsequent PG&E bills before they become past due.
- When the customer has received a 15-day notice of termination and fails to comply with the Extension Agreement, the notice of termination will remain in effect, and collection action will continue. When the customer has received a 48-hour notice of termination and fails to comply with the Extension Agreement, the notice of termination will remain in effect, and any and all services the customer is receiving may be terminated without further notice. (N)
- c. FAILURE TO AGREE ON PAYMENT ARRANGEMENTS (N)
- When the customer and PG&E fail to agree on payment arrangements, it is the customer's responsibility to contact the California Public Utilities Commission's (CPUC) Consumer Affairs Branch (CAB) in a timely manner to avoid termination. The customer may: (L) (T)
- 1) Write to the CAB to make a complaint alleging an inability to pay and indicating that payment arrangements have not been mutually agreed upon by the customer and PG&E.
- 2) When the customer has submitted a complaint to the CAB, the CAB will notify PG&E and PG&E will respond to the complaint within 10 days. The CAB will report its proposed resolution to the parties in accordance with CPUC procedures. (L) (T)

(Continued)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 5

**C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT DEPOSIT
REQUESTS—RESIDENTIAL (Cont'd.)**

1. INABILITY TO PAY—RESIDENTIAL (Cont'd.)

c. FAILURE TO AGREE ON PAYMENT ARRANGEMENTS (Cont'd.)

- 3) If the customer is not satisfied with CAB's resolution of the complaint, the customer may appeal to the CPUC in accordance with the CPUC's procedures.
- 4) Failure of the customer to observe any time limits set by the CPUC's complaint procedures shall entitle PG&E to insist upon payment and to terminate service if the payment is not made.

(D)

2. BILLING OR CREDIT DEPOSIT REQUEST DISPUTE—RESIDENTIAL

PG&E will not terminate service when a residential customer has initiated a complaint or requested an investigation within five days of receiving a disputed bill or credit deposit request, until the customer has been given an opportunity for review of the dispute by PG&E or the CPUC in accordance with Rule 10. However, the customer must continue to pay subsequent undisputed PG&E bills before these bills become past due, or the customer's service will be subject to termination in accordance with this rule and Rule 8.

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 6

**C. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT
DEPOSIT REQUESTS—RESIDENTIAL (Cont'd.)**
3. CORRECTED BILL OR CREDIT DEPOSIT REQUEST—RESIDENTIAL

When PG&E has corrected the customer's bill or the requested credit deposit amount, service may not be terminated until the customer has received notices for the corrected amount in accordance with Rule 8.

**D. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT
DEPOSIT REQUESTS—NONRESIDENTIAL**

Monthly bills for nonresidential service and credit deposits are due and payable upon presentation and will be considered past due if payment is not received by PG&E within 15 days after the bill is mailed to the customer.

When a bill or credit deposit request has become past due and the customer has received notice in accordance with Rule 8, PG&E may terminate any and all services the customer is receiving unless an exception described in Sections D.1¹ through D.3, below, applies. (N)

1. INABILITY TO PAY—NONRESIDENTIAL

PG&E may, at its sole option, extend payment arrangements to a nonresidential customer who alleges an inability to pay². (N)

It is the customer's responsibility to contact PG&E to request payment arrangements. If payment arrangements are made, such payment arrangements may be by Amortization Agreement, as described in Section D.1.a., below, or by Extension Agreement, as described in Section D.1.b., below.

When the customer and PG&E have agreed upon payment arrangements, PG&E will not terminate service as long as the customer complies with the arrangements. However, if the customer fails to comply, PG&E may terminate any and all services the customer is receiving after notice is given in accordance with Section D.1.a. and Section D.1.b., below.

¹ PG&E will suspend disconnections for non-payment, waive reconnection and return check fees, and waive security deposit fee requirements for reestablishment of service for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1 (N)

² PG&E will work with customers to extend payment arrangements for any outstanding balances on their account for customers affected by a disaster as described in the Emergency Consumer Protection Plan definition in Electric Rule 1. (N)

(Continued)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 7

**D. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT
DEPOSIT REQUESTS—NONRESIDENTIAL (Cont'd.)**

(N)

1. INABILITY TO PAY—NONRESIDENTIAL (Cont'd.)

a. AMORTIZATION AGREEMENT—NONRESIDENTIAL

An Amortization Agreement is a contract between PG&E and the customer by which the customer is allowed to make installment payments of a past due balance while also paying subsequent PG&E bills before these bills become past due.

If the customer fails to comply with the Amortization Agreement, the entire amount owing will become immediately due and payable and service may be terminated. However, service will not be terminated until the customer has received notice, either by telephone or in writing, at least 24 hours prior to termination.

b. EXTENSION AGREEMENT—NONRESIDENTIAL

An Extension Agreement is a contract between PG&E and the customer by which the customer is allowed to make a single payment of a past due balance on or by a specified date while also paying subsequent PG&E bills before they become past due.

When the customer has received a 7-day notice of termination and fails to comply with the Extension Agreement, the notice will remain in effect, and any and all services the customer is receiving may be terminated without further notice.

2. BILLING OR CREDIT DEPOSIT REQUEST DISPUTE—NONRESIDENTIAL

PG&E will not terminate service when a nonresidential customer has initiated a complaint or requested an investigation within five days of receiving a disputed bill or credit deposit request, until the customer has been given an opportunity for review of the dispute by PG&E or the CPUC in accordance with Rule 10. However, the customer must continue to pay subsequent undisputed PG&E bills before these bills become past due or the customer's service will be subject to termination in accordance with this rule and Rule 8.

(N)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 8

**D. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS OR CREDIT
DEPOSIT REQUESTS—NONRESIDENTIAL (Cont'd.)**

(N)

3. CORRECTED BILL OR DEPOSIT REQUEST—NONRESIDENTIAL

When PG&E has corrected the customer's bill or the requested credit deposit amount, service may not be terminated until the customer has received notices for the corrected amount in accordance with Rule 8.

(N)

E. FAILURE TO ESTABLISH OR REESTABLISH CREDIT

(L)

(T)

When PG&E provides service to an applicant before credit is established or continues service to a customer pending reestablishment of credit, and the applicant/customer fails to establish or reestablish credit in accordance with Rule 6, any and all services the customer is receiving may be terminated after notice has been given in accordance with Rule 8.

PG&E will not restore the customer's service until the customer has complied with the Rule 6 requirements to establish or reestablish credit.

(L)

(T)

**F. TERMINATION OF SERVICE FOR NONPAYMENT OF BILLS AT OTHER
LOCATIONS**

(N)

Any and all services the customer is receiving may be terminated for nonpayment of a bill for service previously supplied by PG&E to the same customer at another location after the customer has been given notices of termination in accordance with Rule 8, except that residential service shall not be terminated for nonpayment of a bill for any other class of service. Nonresidential service may be terminated for nonpayment of a bill for any class of service. Service shall not be terminated for nonpayment within 15 days after establishment of service at the new location.

(L)

(T)

If the customer is receiving service at more than one location, any or all services may be terminated with proper notice for nonpayment of any bill at any location for PG&E service, except that residential service shall not be terminated for nonpayment of a bill for any other class of service. Nonresidential service may be terminated for nonpayment of a bill for any class of service.

(L)

(T)

(Continued)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 9

G. TERMINATION OF SERVICE—RETURNED CHECKS

(N)

When the customer has received notice of termination in accordance with Rule 8 and a check tendered in payment of the past due bill or credit deposit request for residential or nonresidential service is returned unpaid, PG&E may terminate service in accordance with Sections 1 and 2 below:

1. RESIDENTIAL

When the customer has received a 15-day notice of termination, the notice will remain in effect, and collection action will continue. When the customer has received a 48-hour notice of termination, the notice will remain in effect, and service may be terminated without further notice.

2. NONRESIDENTIAL

When the customer has received a 7-day notice of termination, the notice will remain in effect, and service may be terminated without further notice.

(N)

H. UNSAFE APPARATUS OR CONDITION

1. PG&E may deny or terminate service to the customer immediately and without notice when:

(L) (T)

- a. PG&E determines that the premises wiring, or other electrical equipment, or the use of either, is unsafe, or endangers PG&E's service facilities; or
- b. The customer threatens to create a hazardous condition; or
- c. Any governmental agency, authorized to enforce laws, ordinances or regulations involving electric facilities and/or the use of electricity, notifies PG&E in writing that the customer's facilities and/or use of electricity is unsafe or not in compliance with applicable laws, ordinances, or regulations.

(L) (T)

(D)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 10

H. UNSAFE APPARATUS OR CONDITION (Cont'd.)

2. When relocation or replacement of electric service by PG&E is necessary, the service, including the metering facilities, will be installed in locations mutually acceptable to PG&E and the customer and which conform to current applicable codes, regulations and standards. If no such mutually acceptable location can be agreed upon, PG&E shall discontinue service until the customer and PG&E reach agreement.

(T) (L)

(T) (L)

3. SERVICE RESTORATION

- a. When the customer's service has been terminated either because of a determination by PG&E that an unsafe apparatus or condition exists on the premises, or because the customer has threatened to create a hazardous condition, service will not be restored until PG&E determines the customer's electrical wiring or equipment or the use of either, has been made safe. When service is denied or terminated solely under these sections, the customer may seek remedies before the CPUC.

(T)

(T)
(N)

- b. When the customer's service has been terminated because of an order of termination issued to PG&E by a governmental agency, service will not be restored until PG&E has received authorization to restore the service from the appropriate governmental agency. It is the customer's responsibility to resolve the matter with the governmental agency.

(T)
(N)

(N)

4. PG&E does not assume the responsibility of inspecting or repairing the customer's facilities, appliances or other equipment for receiving or using service, or any part thereof. In the event the customer has knowledge that the service is in any way defective, it is the customer's responsibility to notify PG&E at once. PG&E shall not be liable or responsible for any plumbing, appliances, facilities, or apparatus beyond the point of delivery which it does not own or maintain in accordance with these rules.

(L) (T)

(T)
(T)

(L)

(Continued)

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Cal. P.U.C. Sheet No. 11321-E

ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 11

I. SERVICE DETRIMENTAL TO OTHER CUSTOMERS

(L) (T)

PG&E will not supply service to a customer operating equipment which is considered by PG&E to be detrimental to either the service of other PG&E customers or to PG&E. PG&E will terminate service and refuse to restore service to any customer who continues to operate such equipment after receiving notification from PG&E to cease.

(T)

(L) (T)

J. UNAUTHORIZED USE

(L) (T)

1. PG&E may terminate service without notice for unauthorized use of service as defined in Rule 17.2. When the customer's service has been terminated under this section, PG&E may refuse to restore service until:

(N)

a. the unauthorized use has ceased, and

b. PG&E has received full compensation for all charges authorized in Rule 17.2.

(N)

2. PG&E may terminate and refuse to restore service if the acts of the customer or conditions on the premises indicate an intent to deny PG&E full compensation for services rendered, including, but not limited to, any act which may result in a denial of service under Rule 3. PG&E shall provide the customer with the reasons for such termination and/or refusal to restore service. When the customer's service has been terminated under this section, PG&E may refuse to restore service until:

(L) (T)

(L) (T)

(N)

a. the acts and/or the conditions described above have ceased or have been corrected to PG&E's satisfaction, and

b. PG&E has received full compensation for all charges resulting from the customer's acts or the conditions on the premises.

(N)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 12

K. NONCOMPLIANCE WITH PG&E'S TARIFFS

Unless otherwise specifically provided, PG&E may terminate gas and electric service to a customer for noncompliance with any of PG&E's tariffs if the customer fails to comply within five days after the presentation of written notification. The customer shall comply with PG&E's tariffs before service will be restored.

L. REVOCATION OF PERMISSION TO USE PROPERTY

If PG&E's service facilities and/or a customer's wiring to the meter are installed on property other than the customer's property and the owner of such property revokes permission to use it, PG&E will have the right to terminate service upon the date of such revocation. If service is terminated under these conditions, the customer may have service restored under the provisions of PG&E's line and service extension rules.

M. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE

1. PG&E may require payment of the entire amount due, including the past due amount and current charges, payment of a deposit in accordance with Rule 7, and payment of other charges indicated herein, prior to restoring service to accounts which have been terminated for nonpayment.

2. Returned check charge – See Rule 9.

(T)

3. Field collection charge – See Rule 9.

(T)

(D)

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(Continued)

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San Francisco, California

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 13

M. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE (Cont'd.)

4. PG&E may require payment of a reconnection charge of \$17.50 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. For customers receiving the CARE discount, PG&E may require payment of a reconnection charge of \$11.25 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs.
5. In addition, PG&E may charge and collect any unusual costs incidental to the termination or restoration of service which have resulted from the customer's action or negligence.

N. VEGETATION MANAGEMENT

PG&E may disconnect service to a customer or property owner who obstructs access to overhead power-line facilities for vegetation management activities, subject to the following conditions:

1. The authority to disconnect service to a customer is limited to situations where:

- a. There is breach of the minimum vegetation clearances required for power lines in General Order (GO) 95, Rule 35, Table 1, Cases 13 and 14 under the provisions in effect at the time the breach is discovered.
- b. In the High Fire-Threat District, as defined by GO 95, Rule 21.2-D, there is breach of the minimum vegetation clearances required for power lines and support structures in Cal. Pub. Res. Code §§ 4292 and 4293 for State Responsibility Areas.
- c. In the High Fire-Threat District, PG&E has obtained from an arborist a written determination that a dead rotten, diseased, leaning, or overhanging tree (or parts thereof) poses an imminent or immediate risk for falling onto, or otherwise contacting, a power line. The written determination shall provide one or more photographs of the tree and explain the basis for the arborist's determination. The arborist shall possess dual certification from the International Society of Arboriculture as a Certified Master Arborist and a Certified Utility Specialist. An "imminent risk" as a risk that will, in the arborist's professional judgement, very likely to be realized at any moment. An "immediate risk" is a risk that will, in the arborist's professional judgement, certainly be realized at any moment.

(N)

(N)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 14

N. VEGETATION MANAGEMENT (Cont'd.)

2. The authority to disconnect service to a customer who obstructs vegetation management activities does not extend to customers that are state and local governments and agencies. (L)
3. The authority to disconnect service to a customer is limited to one meter serving the property owner's primary residence, or if the property owner is a business entity, the entity's primary place of business. This one meter is in addition to disconnecting service, if necessary for public safety, at the location of the vegetation-related fire hazard. (L)
4. Prior to disconnecting service, PG&E shall follow the then current procedures and notice requirements applicable to discontinuance of service for non-payment, including the requirements applicable for sensitive customers, customers who are not proficient in English, multifamily accommodations, and other customer groups, except as set forth in section 5 below. (T)
 - a. To the extent practical, the applicable procedures and notice requirements shall be completed prior to a breach of the minimum vegetation clearances required by (i) GO 95, Rule 35, Table 1, Cases 13 and 14, and /or (ii) Cal. Pub. Res. Code §§ 4292 and 4293. (N)
 - b. In situations that pertain to Section 1.c above, the notice shall include the arborist's written determination and photographs provided to the PG&E. (N)
5. For vegetation hazards in Item 1, above, that pose an immediate threat to public safety, PG&E may disconnect service to the obstructing property owner's residence or primary place of business at any time without prior notice, except when the customer receives service under a medical baseline allowance. If service is disconnected without prior notice, PG&E shall attempt to contact the property owner for five consecutive business days by daily visits to the property owner's residence or primary place of business, in addition to sending a written notice, to inform the property owner why service has been disconnected and how to restore service. If PG&E determines that it is necessary to disconnect service to a medical baseline customer, PG&E shall attempt to notify the customer by telephone prior to the service disconnection. (T)

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ELECTRIC RULE NO. 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 15

N. VEGETATION MANAGEMENT (Cont'd.)

(L)

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6. SERVICE RESTORATION

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(L)

When a customer's service has been terminated because access to overhead electric facilities for vegetation management purposes has been obstructed, the customer's service will not be restored until appropriate vegetation management has been achieved or the vegetation hazard has been mitigated, and payment for all applicable restoration of service charges as provided in Electric Rule 11, Section M, Charges for Termination and/or Restoration of Service have been received.

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